

644 W. 24<sup>th</sup> Street Tempe AZ 85282 480-966-4451 www.matrixmachineinc.com

## **Customer Communications 3-30-2021**

## **Quote Terms**

- 1. Pricing Policy: Above prices are valid for 60 days.
- Warranty: Seller expressly warrants that all materials and workmanship conform to applicable drawings, specifications, samples or other descriptions and will be corrected or replaced at no charge to buyer in case of non-compliance.
- 3. Certification: Seller certifies that goods are produced in compliance with all applicable requirements of Fair Labor Standards Act as amended.
- 4. NCNR: All orders generated from this quote are considered NCNR (Non-Cancelable / Non-Returnable) upon acceptance of PO.
- 5. Stop Work: In Case of Stop Work notification, MATRIX MACHINE will stop all work as promptly as reasonably possible and the resulting charges, in addition to a \$250.00 cancellation charge will be computed on the basis of cost plus 15% for uncompleted product; completed product will be charged at full PO value. Temporary suspension of shipment, if requested, shall not exceed 30 days beyond original dock date.
- 6. Damages and Claims: Claims for shortages and for damages, as well as rejection for defects, must be made in writing by purchaser within a maximum of 10 days after receipt of shipment, except transportation damage or loss which is to be reported immediately to the delivering carrier and the SELLER.
- 7. Taxes: Prices do not include any Federal, State, City, or Local sales. Use or Occupation Tax. Any taxes that are legally required to be collected by seller will be added to the invoice or billed separately.

- 8. Collection: Invoices not paid within the terms of the purchase agreement may be placed for collection, in which case the Buyer will be liable for collection costs and all reasonable legal fees. SERVICE CHARGES will be assessed on overdue accounts.
- 9. Documents and data supplied by Matrix Machine may contain technical data within the definition of the International Traffic and Arms Regulations (ITAR) and is subject to the Export Control Laws of the U.S. Government. Transfer of this data by any means to a foreign person or foreign entity, whether in the United States or abroad, without an export license, ITAR exemption or other approval from the U.S. Department of State is prohibited.

## **Request for Quote Terms**

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definition of the International Traffic and Arms Regulations (ITAR) and is subject to the Export
Control Laws of the U.S. Government. Transfer of this data by any means to a foreign person or
foreign entity, whether in the United States or abroad, without an export license, ITAR
exemption or other approval from the U.S. Department of State is prohibited. Unless otherwise
specified, all Stainless material supplied to Matrix must be DFARS compliant.

## **Invoice Terms**

1. A service charge of 1.5% per month, or 18% per annum, will be added to the unpaid balance on all past due accounts.